



November 7, 2005

Mr. Greg Dunkle
President
CEACT information Systems

It is important to Inland Marine Service that we have the best available technology at the most affordable cost. Our customers are demanding and they have every right to be. As a vessel operations and management company we have an obligation to our customer and the public to move our customer's products in a productive and safe manner.

Within days of the installation onboard the m/v Jack D. Wofford it was clear we made the right decision with CEACT. We chose the m/v Wofford as the test boat because two of our most senior Captain's are assigned to it, and, both of them are tough. The installation required no downtime. After installation, the training they received from CEACT started them in the right direction, and, within several days of actually using the unit they were reporting excellent marks in virtually every system operation. The navigation of the vessel is safer due to the extensive navigational tools that permit better vessel control through better target definition and the overall speed and fuel efficiency has improved due to reduced over steer. The ability to personalize the system, save the personalization and transfer it from boat to boat is a bonus feature that our Captains really appreciate. As the relief Captain put it "compared to the other systems in use on the inland waters, the CEACT is an H-3 and they are Model T's".

The low cost and quick installation allow us to implement this technology on our customer's vessels. Inland Marine customers benefit because of our increased production and we benefit from the peace of mind of knowing we have installed the best available navigational chart system. If there is a downside, it is every Inland Marine Service Captain wants one yesterday.

You did a great job in product design, a great job in product installation and a great job in training. It was simple, easy and best of all affordable. Thanks for your efforts. You can count on us as a satisfied customer.

Yours truly,

Captain David E. Hammond, Sr.
Vice-president of Operations
Inland Marine Service, Inc.